



## Care & Maintenance

*Natural handmade rugs offer excellent durability. They can be cleaned and repaired many times and should last a lifetime.*

*Most of the dirt can be easily cleaned from a genuine hand-knotted rug. Almost any stains and spillages can be treated by cold water and laundry soap without dyes. In any case we recommend to attract professional cleaning service.*

*Should the carpet be damaged by external agents, TAPIS ROUGE can restore or replace the specific area. To facilitate this process, keeping the product code label on the back of the carpet, is essential. We maintain all carpet formulas produced by TAPIS ROUGE indefinitely.*

### **Professional Cleaning:**

Always attract reputable companies specialising in rug cleaning.

### **Timing:**

Blot away any spills immediately and then clean with mild soap and water – do not use chemical cleaners and call a professional cleaning service.

### **Chemicals:**

At any circumstances do not use any type of chemicals to clean your rug as it destroys the natural materials.

### **Fading:**

Over time, any material left in strong sunlight will fade, avoid a constant exposure to direct sunlight to prevent fading.

### **Vacuum Cleaner:**

We cannot recommend using any type of vacuum cleaning with a water-based system as water can potentially destroy a natural fiber. Also, ensure that it is not in the most powerful setting.

### **Temperature and humidity:**

Natural rugs are sensitive to all sudden changes in temperature and humidity, so it is necessary to ensure stable temperature and humidity in the storage area and the rooms.

### **Installation of heavy furniture:**

Rugs with soft or high pile may deform from the pressure of furniture. Do not place furniture with sharp legs and heavy objects on the rug.

### **Restoration:**

A high-quality handcrafted rug can last forever if carefully and well maintained. Should the carpet be damaged by external agents, TAPIS ROUGE can restore or replace the specific area.

*If the recommendations on cleaning and care are followed, the handmade carpet will last a very long time as an element of luxury and high design.*